



Carrot Card®

The easiest way to pay for your fertility and family-forming care

The Carrot Card is the easiest way to pay for treatment like egg freezing, in vitro fertilization (IVF), adoption, donor and gestational carrier services, and more without having to pay out-of-pocket and wait for payment.



How it works

- The Carrot Card is a pre-funded card. Request a Carrot Card through the Carrot platform, and then use it to pay for eligible care — no out-of-pocket payment required
- Upload a photo of your receipt after paying for care, and the Carrot Care team will process your claim. If no receipt is uploaded within 2 weeks, a hold will be placed on the card until the receipt is provided
- Please reach out to our Care Team with any other questions you may have about using your Carrot Card



Global access

- Within the U.S., members will receive a physical Carrot Card in the mail
- For those outside the U.S., the Carrot Card allows for virtual contactless payments, enabling secure payment without the need to present a physical card
- Because not all providers are set up to handle pre-funded cards, we recommend having a backup, personal form of payment available in case you encounter any problems

*Carrot Card issued by Celtic Bank, a Utah-Chartered Industrial Bank, Member FDIC.

CONTACT US

Get started

[Sign into your Carrot account](#) and request your Carrot Card today.