

INSTRUCTIONS FOR THE DELTA DENTAL CLAIM FORM

You should use this form if you are submitting a dental claim to Delta Dental for reimbursement. If you have numerous claims for a single individual that you are submitting at the same time, make sure some form of identifying information (name, social security number, etc.) appears on each individual claim.

Please use one claim form per individual. You cannot file one claim for multiple people.

If you have lost your Delta Dental ID card, you can call Delta Dental for a replacement at (800) 765-6003. If you are outside the United States, you can call (415) 972-8300.

FILLING OUT THE FORM

Be sure to complete sections 1, 2, 3, 4, 6, 7, 8, 10 and 11 as shown in the example below. The remaining sections may be left blank.

1. PATIENT NAME DOE, JANE		2. RELATIONSHIP TO EMPLOYEE SELF <input checked="" type="checkbox"/> SPOUSE <input type="checkbox"/> CHILD <input type="checkbox"/> OTHER <input type="checkbox"/>		3. SEX M <input type="checkbox"/> F <input checked="" type="checkbox"/>		4. PATIENT BIRTHDATE MO. DAY YEAR 01 21 72			5. IF FULL TIME STUDENT AND OVER AGE 18, INDICATE: SCHOOL CITY		
6. EMPLOYEE/SUBSCRIBER NAME FIRST MIDDLE LAST DOE. JOHN				7. EMPLOYEE SOCIAL SECURITY NUMBER 123-45-6789			8. EMPLOYEE BIRTHDATE MO. DAY YEAR 07 14 71		9. EMPLOYER (COMPANY) NAME AND ADDRESS/ UNION LOCAL		10. GROUP NUMBER 00480
EMPLOYEE MAILING ADDRESS 123 MAIN STREET				PHONE NO.							
CITY, STATE, ZIP NEW YORK NY 10022				ZIP CODE 10022							
11. IS PATIENT COVERED BY ANOTHER PLAN OF BENEFITS? IF YES, COMPLETE ITEMS 12 THROUGH 15. YES <input type="checkbox"/> NO <input checked="" type="checkbox"/>		12a. NAME AND ADDRESS OF DENTAL CARRIER(S), ITEM 11.			12b. GROUP NUMBER		13. NAME AND ADDRESS OF EMPLOYER, ITEM 11				
14a. EMPLOYEE NAME, ITEM 11 (IF DIFFERENT FROM PATIENT'S)			14b. EMPLOYEE SOCIAL SECURITY NUMBER		14c. EMPLOYEE BIRTHDATE MO. DAY YEAR		15. RELATIONSHIP TO PATIENT SELF <input type="checkbox"/> SPOUSE <input type="checkbox"/> PARENT <input type="checkbox"/> OTHER <input type="checkbox"/>				

- **Box 1: Patient’s Name.** Enter the name exactly as it appears on your Delta Dental ID card. If a dependent child does not have a Delta Dental ID card, enter the child’s name as it appears on the birth certificate that was submitted to the Health Plan office.
- **Box 6: Employee/Subscriber Name.** Enter the name exactly as it appears on your Delta Dental ID card (See Box 1 above.) If you are also the patient, be sure to write your full name in both Box 1 and Box 6. Do not write “self” or “same” instead of your name.
- **Box 7: Employee SSN.** If you do not have a SSN, please use the Enrollee ID on your Delta Dental ID card.
- **Box 10: Insured’s Policy Group or FECA Number.** Enter the Group Number that appears on your Delta Dental ID card.
- **Box 11: Another Plan of Benefits.** If you are not covered under another health plan, check no and you will not have to fill out the remaining information. Otherwise, please complete the remainder of the form.

Once completed, submit your form to **Delta Dental, P.O. Box 997330, Sacramento, CA 95899-7330.**

- PLEASE TYPE OR PRINT
- DO NOT USE A HIGHLIGHTER
- STAPLE X-RAYS TO TOP RIGHT CORNER
- SEND PAGE 1 TO DELTA

DELTA DENTAL OF CALIFORNIA ENCOURAGES DENTAL OFFICES TO SUBMIT CLAIMS ELECTRONICALLY.



P.O. Box 997330
 Sacramento, CA 95899-7330
 Customer Service (888) 335-8227

DELTA USE ONLY

Delta Dental of California

PLEASE MAKE SURE EMPLOYEE'S MAILING ADDRESS IS LEGIBLE, CURRENT & COMPLETE

1. PATIENT NAME			2. RELATIONSHIP TO EMPLOYEE SELF SPOUSE CHILD OTHER			3. SEX M F			4. PATIENT BIRTHDATE MO. DAY YEAR			5. IF FULL TIME STUDENT AND OVER AGE 18, INDICATE: SCHOOL CITY			
6. EMPLOYEE/SUBSCRIBER NAME FIRST MIDDLE LAST			7. EMPLOYEE SOCIAL SECURITY NUMBER			8. EMPLOYEE BIRTHDATE MO. DAY YEAR			9. EMPLOYER (COMPANY) NAME AND ADDRESS/ UNION LOCAL			10. GROUP NUMBER			
EMPLOYEE MAILING ADDRESS			APT. NO.			PHONE NO.									
CITY, STATE, ZIP			ZIP CODE												
11. IS PATIENT COVERED BY ANOTHER PLAN OF BENEFITS? IF YES, COMPLETE ITEMS 12 THROUGH 15. YES NO			12a. NAME AND ADDRESS OF DENTAL CARRIER(S), ITEM 11.			12b. GROUP NUMBER			13. NAME AND ADDRESS OF EMPLOYER, ITEM 11						
14a. EMPLOYEE NAME, ITEM 11 (IF DIFFERENT FROM PATIENT'S)			14b. EMPLOYEE SOCIAL SECURITY NUMBER			14c. EMPLOYEE BIRTHDATE MO. DAY YEAR			15. RELATIONSHIP TO PATIENT SELF SPOUSE PARENT OTHER						
16. DENTIST NAME			LICENSE NUMBER			24. IS TREATMENT RESULT OF OCCUPATIONAL ILLNESS OR INJURY? NO YES			IF YES, ENTER DATES, BRIEF DESCRIPTION AND ANY AMOUNT PAID.						
17. MAILING ADDRESS			PHONE NO.			25. IS TREATMENT RESULT OF AUTO ACCIDENT?									
CITY, STATE, ZIP			ZIP CODE			26. OTHER ACCIDENT?									
						27. ARE ANY SERVICES COVERED BY A NON-DENTAL PLAN?									
18. DENTIST SOC. SEC. NO. OR T.I.N.			19. DENTIST LICENSE NO.			20. DENTIST PHONE NO.			28. IF PROSTHESIS, IS THIS INITIAL PLACEMENT? IF NO, ENTER REASON FOR REPLACEMENT.			29. DATE OF PRIOR PLACEMENT			
21. FIRST VISIT DATE CURRENT SERIES		22. PLACE OF TREATMENT OFFICE HOSP. ECF OTHER		23. RADIOGRAPHS OR MODELS ENCLOSED? NO YES		HOW MANY?		30. IS TREATMENT FOR ORTHODONTICS? NO YES		IF SERVICES ALREADY COMMENCED ENTER		DATE APPLIANCES PLACED		MOS. TREATMENT REMAINING	

IDENTIFY MISSING TEETH WITH "X" 	31. EXAMINATION AND TREATMENT RECORD - LIST IN ORDER FROM TOOTH NO. 1 THROUGH TOOTH NO. 32, USE CHARTING SYSTEM SHOWN.														
	TOOTH NO. OR LETTER	SUR. FACES	DESCRIPTION OF SERVICE (INCLUDING X-RAYS, PROPHYLAXIS, MATERIALS USED, ETC.)	DATE SERVICE COMPLETED M D Y			PROCEDURE NUMBER	FEE							
	32. REMARKS FOR UNUSUAL SERVICES OR														
AMOUNT PAID BY OTHER COVERAGE															

MY DENTIST MAY GIVE DELTA AND ANY OTHER CARRIER NAMED ABOVE INFORMATION ABOUT MY DENTAL CONDITION OR TREATMENT NEEDED TO DETERMINE BENEFITS FOR UP TO 5 YEARS FROM THIS DATE. SIGNATURE OF PATIENT (OR PARENT OR GUARDIAN) _____ DATE _____ <i>You may receive a copy of this authorization on request.</i>			TOTAL FEE CHARGED	
			PATIENT PAYS	
PREDETERMINATION OF COST THE TREATMENT LISTED IS NECESSARY IN MY PROFESSIONAL JUDGMENT AND I REQUEST A PREDETERMINATION OF COST. DENTIST SIGNATURE _____ DATE _____			PLAN PAYS	
			AMOUNT APPLIED TO DEDUCTIBLE	
TREATMENT COMPLETED - PAYMENT REQUESTED THE TREATMENT LISTED WAS COMPLETED. I WILL CHARGE AND INTEND TO COLLECT THE ENTIRE PORTION OF THE FEES STATED ABOVE WHICH DELTA DETERMINES TO BE THE PATIENT'S RESPONSIBILITY, AND I WILL NOT WAIVE, REDUCE OR REBATE ANY OF THAT PORTION UNLESS I EXPRESSLY SO STATE ON THIS FORM. DENTIST SIGNATURE _____ DATE _____				

SEE DENTIST'S HANDBOOK FOR PARTICIPATION RULES.

- SUBMIT PAGE 1 TO DELTA.
- RETAIN PAGE 2 FOR YOUR FILES.